CLEANING & MAINTENANCE GUIDELINES



Valid from January 2025

Subject to change without notification

LUXURY VINYL PLANKS/LUXURY VINYL TILES/HYBRID FLOORING

AIRLAY International Pty Ltd Luxury Vinyl Planks/Tiles & Hybrid Planks are highly resilient floor coverings that are extremely durable and require little or no maintenance. In order for the floor to perform to its full potential, all you need to do is just follow some simple and hassle-free care & maintenance tips, and your floor will look good as new, year after year. Well planned and regular maintenance, tailored to traffic conditions and frequencies, will help keep the floorcovering in pristine condition. Without regular maintenance, standards of appearance, hygiene and cleanliness, as well as the life expectancy of the floorcovering, will be compromised.

PREVENTATIVE MEASURES

In the initial stages of construction planning, attention should be paid to minimising the amount of dirt and water that can enter the building. To facilitate this, we strongly recommend the installation of passive dirt barrier systems in all entrance areas e.g. scraper and moisture mats. The mats should be positioned to ensure that access cannot be gained without walking on them, ideally they should be at least four to six paces wide.

ROUTINE MAINTENANCE

External Door Mat

Always use an outdoor mat to remove any grit or dirt from shoes before stepping onto the floor.

Cleaning

Sweep, vacuum or mop the floor (daily or a few times a week – depending on the foot traffic) to remove any dirt or sand from the surface of the floor. Clean up spills as soon as possible. Use only pH neutral cleaners. The floors are made for easy maintenance and a light wipe with a damp mop is all it takes to keep the surface clean. Avoid too much water. Steam mops must not be used.

Wax, solvent based cleaners or polish are not to be used. Do not use abrasive tools or abrasive cleaners. Caustic or ammonia based cleaners are not recommended.

Preventing Dents

Heavy point loading on the floor should be avoided. Castor chairs are not suitable, Where castor chairs are unavoidable, the use of a floor protection pad beneath the chair is recommended. Stiletto heels should also be avoided as well as they could mark or dent the floor surface. Whilst your new floor is scratch and scuff resistant, and easy to clean, felt type furniture protectors on furniture legs is recommended.

Preventing Scratches

When moving heavy objects across the room; avoid pulling or pushing the objects across the floor so that the surface is not damaged. Instead, lifting up the objects during shifting is recommended.

Preventing Damages by Heat

It is good to note that all types of flooring are susceptible to damages caused by hot items placed on the floor or from cigarette burns, matches etc. Care should be exercised when using heating appliances that could potentially damage the floor surface. Always avoid items with a hot or heated surface to come into contact with the floor.

Avoiding Stains

Some products made from rubber, when in contact with the floor surface over a long period of time, might leave a permanently stain on the floor surface. Avoid extended contact of the floor surface with rubber products, for example mats with rubberized back, rubber tips on furniture legs and certain types of soles of footwear particularly black rubber soles.

Avoiding Discoloration or Fading

Ultraviolet light or heat from the sun could potentially cause the floor to fade or discolour. Therefore, extreme or prolonged direct exposure to sunlight through glass doors or windows should be avoided. The use of shades or curtains is recommended to avoid fading caused by overexposure to sunlight.

Furniture stains might cause some discoloration; therefore, avoid direct contact of stained furniture with the floor surface. Some paving paints or bitumen that comes into contact with the floor surface may also result in certain degree of staining or discoloration.

AIRLAY & its distributors, resellers or representatives will not assume responsibility for any failure of material that is caused by any of the above or problems caused by incorrect installation or abuse or misuse of the material. When in doubt, please contact the supplier from where you purchased the product.

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